

# Encourage patients to come back for care with confidence

Before reengaging in care, patients will likely have concerns about what to expect. Use your website, social media channels, newsletters, and other communication channels to address new safety protocols that await as patients navigate their care journey from home to hospital.

Click on the questions

for concerns your patients may have as they consider reengaging in your health care services.

## Communicate clearly

with patients using visual guides in advance of their scheduled visit including applicable telehealth alternatives, or step-by-step directions so they know what to expect as operations resume at your facility.

